March 2024

Sign up (Updated)

Update for: For all users

What's new?

The wording used throughout the signup process has been updated in response to customer feedback and user research.

The improved guidance means that role selection and creating an account is easier and better information will reduce common issues.

These improvements will launch gradually in early 2024.

The first changes to launch in January 2024 will make role selection more informative (learner /teacher /parent) and give additional guidance during signup.

The benefits

- Improved descriptions of each role.
- Additional prompt to reduce errors in role selection (as roles can't be changed later).
- Guidance for learners to check with their teacher before creating an account.
- Clearer information for users who need a school account and/or an admin account.
- Improved guidance on child and adult learner account age limits.
- Improved instructions for parent accounts.
- Guidance for users who need two different roles (for example parent and teacher).
- The updated visual design supports users with lower-level language and IT skills with clearer visual prompts for code activation and joining a class.
- Introduction of walkthroughs for teachers to show the features available.

How does it work?

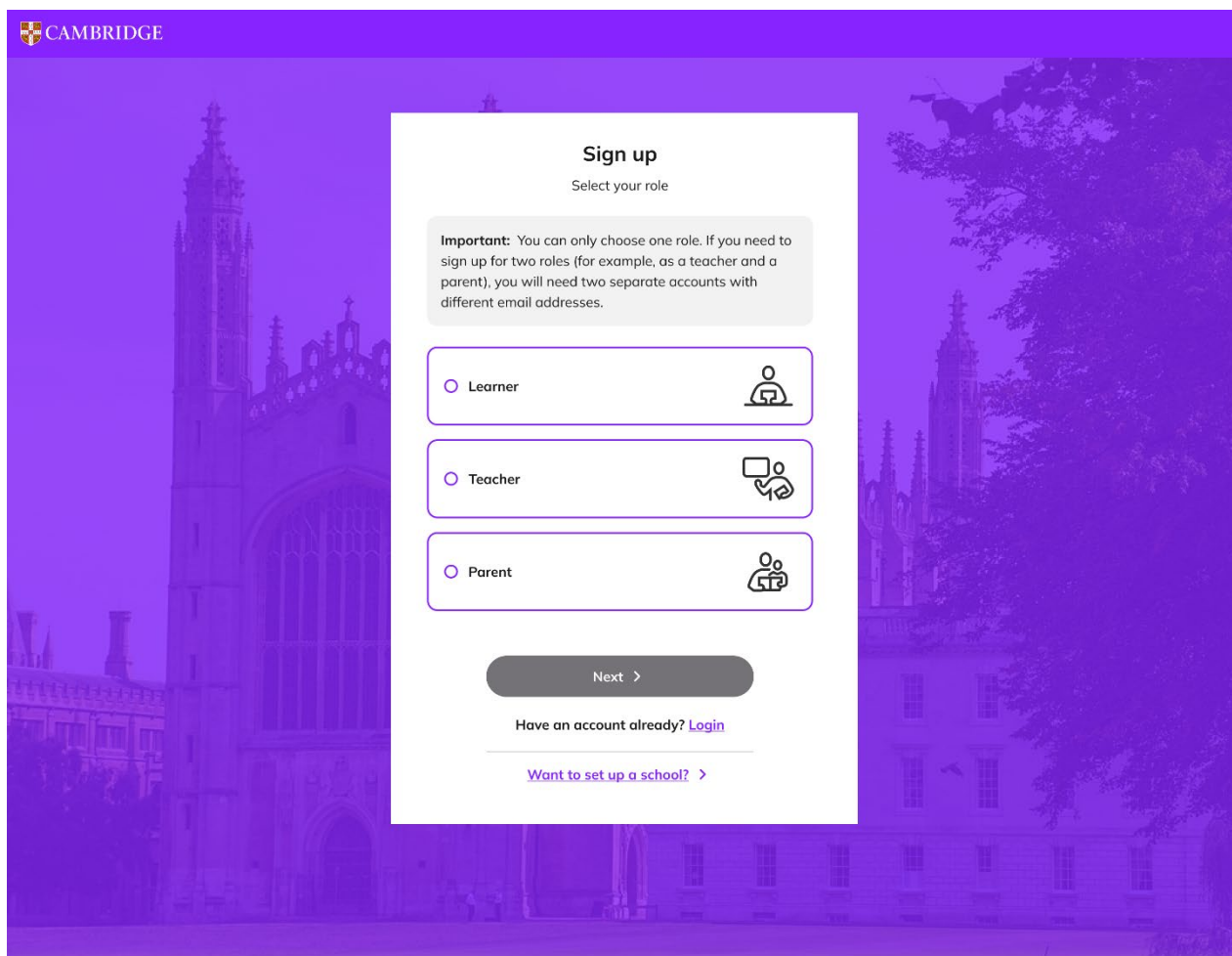The updates will appear automatically, so no user action is needed.

How it looks

To try this feature, visit cambridge.org/one